RHETT VERVILLE

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SUMMARY – Dedicated full-time student with two years of help desk experience and one year of point-of-sale programming providing services for thousands of franchises across the United States and Canada.

• Troubleshooting	• Networking Fundamentals	• Assembly Language
• Command-line Proficiency	• Cisco Networking	• C+
• Linux – Windows - MacOS	• Virtualization	• Python

EDUCATION

University of Arizona, Tucson, AZ   Expected Graduation Date: May 2026
Bachelor of Applied Science, Cyber Operations – Emphasis in Cyber Engineering
- **GPA:** 4.0
- **Honors:** Dean's List – Spring 2024, Fall 2024, Spring 2025
Glendale Community College, Glendale, AZ   December 2021
Associates of Applied Science, Information Security

COURSE PROJECTS

- Created complex programs with programming languages such as Assembly Language, C+, and Python.
- Set up, configured, and secured simple networks with Cisco lab equipment.
- Gained hands-on experience with virtualization technologies such as VMware and VirtualBox.
- Extensive experience with command-line driven computing (RedHat, CentOS, Kali Linux, PowerShell) as well as the Windows operating system GUI.
- Competed in penetration testing competitions with the Cyber Security Club on Campus.

PROFESSIONAL EXPERIENCE

Junior Point-of-Sale Programmer   *Kahala Brands*, Scottsdale, AZ   January 2023-Febuary 2024
- Worked directly under the lead programmer while assisting the help desk.
- Developed and tested updates in a test environment before pushing them out to sometimes thousands of registers at a time.
- Collaborated with franchisee owners to fulfil their programming needs on a per store basis.
Point-of-Sale Help Desk Analyst   *Kahala Brands*, Scottsdale, AZ   April 2022-Febuary 2024
- Took calls from franchisees and franchisee employees regarding issues with their point-of-sale systems.
- Assisted in hardware deployment including registers, firewalls, and network devices.
- Troubleshot various network, hardware, and windows operating system issues.

OTHER WORK EXPERIENCE

Line Cook	*Bluestar*, Peoria, AZ	September 2019-November 2021
Food Runner/Expediter	*Troon*, Peoria, AZ	December 2018-June 2019
Dishwasher/Line Cook	*Bluestar*, Peoria, AZ	March 2015-November 2018

TECHNICAL SKILLS AND CERTIFICATIONS

- Certificate of Completion – Information Security Technology   May 2021

LEADERSHIP AND ACTIVITIES

- Member, Cyber Security Club on Campus   May 2019
- Member, PSBN – Peoria Student Broadcasting Network   August 2014

ADDITIONAL INFORMATION

- Engage in regular running and workout routines to maintain an active and healthy lifestyle.
- Dedicate time to tinkering with computers, staying updated on the latest IT trends and advancements.
- English (Fluent) German (Basic)